Report of the Trustees and

Unaudited Financial Statements

for the Year Ended 31 March 2024

<u>for</u>

Voluntary Action Swindon

Monahans
Chartered Accountants
Hermes House
Fire Fly Avenue
Swindon
Wiltshire
SN2 2GA

Contents of the Financial Statements for the Year Ended 31 March 2024

	١	Page	9
Report of the Trustees	1	to	10
Independent Examiner's Report		11	
Statement of Financial Activities		12	
Balance Sheet		13	
Cash Flow Statement		14	
Notes to the Cash Flow Statement		15	
Notes to the Financial Statements	16	to	24

Report of the Trustees for the Year Ended 31 March 2024

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2024. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

The Board is pleased to report that the charity continued to deliver a good quality service to our stakeholders during the 2023/2024 financial year, making the best use of limited funding and resources. VAS is proud to have been a valued Council for Voluntary Services (CVS) in Swindon since 1932, 92 years. We are in the final year of our current local authority contract and are aiming to secure core funding to continue our vital services in the coming years, both from the local authority and our other funders.

Staff, Volunteers and Trustees worked well together to deliver a challenging and diverse set of objectives, and I would like to extend my thanks to everyone for the part they each played in our successful delivery.

OBJECTIVES AND ACTIVITIES

Objectives and aims

The charity's object and its principal activity continues to be that of promoting any charitable purpose for the benefit of the community in the Borough of Swindon.

As the CVS in Swindon, we achieve this through providing funding and governance advice; being a responsible landlord to 11 charities; signposting, training and other support services, being the voice for the Swindon Voluntary sector on several platforms as well as encouraging collaboration within the Voluntary Sector and with the statutory services. We also support Swindon Borough Council in delivery of its equality commitments, providing scrutiny and ensuring that the equality voice of the Swindon community has a platform. Like other CVS's we also have a pivotal role in representing and engaging the sector in the local Integrated Care System, including representation on the Integrated Care Board.

Our direct delivery includes:

- The Swindon Shopmobility Service helping people with mobility issues to continue to access town centre shops and facilities independently.
- Since 2022, we have delivered a valuable navigation role for Swindon Veterans, supported by a grant from the Veterans Foundation, with further activities supported by additional funding from The Armed Forces Covenant Fund Trust. A successful funding application for a further 2 years is enabling us to continue with this project. In September 2023, VAS was invited by our local MP Rt. Hon. Sir Robert Buckland to attend a reception in recognition of our veteran services at 10 Downing Street hosted by Rt. Hon. Johnny Mercer, Minister for Veteran Affairs.
- Thanks to a grant from the National Lottery, we are the lead partner delivering a four-year collaborative project to develop a stronger Youth Voice in Swindon. The project also aims to help bring together youth services in Swindon and make sure that young people can access the help and support they need. In partnership with SMASH, Prime Theatre and Swindon and Gloucestershire Mind we are running workshops, discussion groups, creative activities and a programme of visits and guest speakers designed to help young people grow in confidence and be able to make a difference to the world around them.
- Since 2023, we have been developing Volunteering Swindon as a brokerage service. This is partially funded by the National Lottery; we are also looking at ways of generating sustainable income by introducing corporate volunteering as a charged for service.

Public benefit

By achieving our aims Voluntary Action Swindon (VAS) delivers public benefit indirectly by helping the broad range of charities and other voluntary organisations within the Borough of Swindon. Our range of services help to inform these charities, build their capacity and maximise their resources to deliver their valuable services within the community.

Report of the Trustees for the Year Ended 31 March 2024

Strategies

Our key strategies for achieving our aims and objectives are reviewed annually, and we are in the final year of our 4-year plan, most objectives have been reached, these will be reviewed with Board and staff and a new plan generated during 2024.

Board and Team

We aim for VAS Board to reflect the community we support with the appropriate range of skills and experience. A VAS team of staff and volunteers that reflects the diversity of the town that is sufficiently resourced, experienced, and respected.

Sanford House

Sanford House is a well-known, valued, influential, connected and welcoming Community Hub for people in Swindon, for which we continue to be the landlords of.

John Street

John Street is fully utilised. We lease offices to two charities within the building and rent rooms for Swindon Borough Council's Adult Learning team and provide advice and support to the local community.

Services

VAS is a go to provider of professional conference facilities and other services for the voluntary and community sector in Swindon providing a high quality, value for money, responsive service to all of its stakeholders.

Connected and Valued

VAS is a well-known, respected and valued partner and voice for the Swindon Community Sector working to ensure that the sector is valued, understood, connected and a valued partner in integrated health and wellbeing service provision in Swindon. This year we have been working towards a recognised Kite Mark to endorse this.

Income

VAS has diversified income streams but remains a valued and funded Swindon Borough Council service for the Community Sector.

Equality and Diversity

VAS' equality work continues to raise awareness, support the voluntary sector in breaking down barriers, and helping make Swindon become a more inclusive town.

Shopmobility

Shopmobility is a valued, self-sustained, high quality and well-known service for people with mobility issues, enabling those with mobility issues access to Swindon town centre.

We measure the success of our delivery through feedback, surveys and the level of awareness the sector has of VAS.

Café Mobility

Café Mobility was launched in May 2022 with the aim of generating additional income for the Shopmobility Service. Sadly, it was necessary for the Board to take the difficult decision at the end of this financial year to close Café Mobility during the next financial year as due to various external factors the café proved to be an unviable option.

Report of the Trustees for the Year Ended 31 March 2024

OBJECTIVES AND ACTIVITIES

Significant activities

From its premises at 1 John Street and through its landlord responsibilities for Sanford House Community Hub, Voluntary Action Swindon provides a wide range of services to voluntary and community organisations in the Borough of Swindon. These include:

- Funding and governance advice service.
- Veteran navigation service, drop-in and social activities.
- Trustee network: including training, advice and guidance.
- Volunteer brokerage.
- Shopmobility service.
- Championing equality, diversity and inclusion in Swindon.
- Providing a voice on behalf of the voluntary sector.
- Representing the sector and ensuring its role as a valued partner in the Integrated Care System.
- Encouraging and supporting collaboration between the sector and the statutory services.
- Facilities Management.
- Meeting room hire/facilitation of training space.
- Support services including DBS check facilitation and a printing/copying service.
- Weekly newsletter.
- Key information dissemination through our website and social media, utilising our extensive CRM to target information to specific sectors of the VCSE.
- Swindon Youth Voice.
- Community feedback and consultations through surveys and focus groups.
- Sector Survey.
- Community research and feedback.

Report of the Trustees for the Year Ended 31 March 2024

ACHIEVEMENT AND PERFORMANCE Charitable activities

FUNDING AND GOVERNANCE SUPPORT

Requests for help:

Over the year we have dealt with 419 requests for help, across 244 organisations from the Swindon Voluntary and Community Sector. This includes funding and governance help and engagement with a wide range of other issues. We send out weekly funding information to Voluntary Sector organisations using our database to target those that are actively looking for funding. This year we sent out 2181 funding information emails with links to funders.

We also continue to share important information with and between the sector through our weekly newsletter VAS-ID, with subscribers reaching over 700, through our website and our social media feeds.

Health Inequalities Funding through the Bath and North East Somerset, Swindon and Wiltshire (BSW) Integrated Care Board (ICB):

In partnership with the Swindon Director of Public Health and the ICB Swindon Place Director, we supported a bidding process for £493,000 of the Swindon allocation of this funding. 57 bids were received from across the Integrated Care System in Swindon. There were three out of the nine successful bids from the Swindon Voluntary Sector amounting to just short of £156,000. Most of this funding will now be made available from the ICB in the 2024/2025 financial year with a small amount released in late 2023/2024 to honour commitments.

Kennet Furniture Project (Health Inequalities Funding)

The VAS/KFR Swindon Crisis Fund, working in partnership with Citizens Advice and the Swindon Borough Council Live Well Hub, continues to provide a much-needed service for those experiencing poverty and related health challenges in Swindon. Since the launch in April 2023, it has responded to 184 referrals from residents with 58% living in the most 10% deprived Local Super Output Areas (LSOA's) nationally and 72% in the 6 most deprived LSOA's in Swindon.

EQUALITY, DIVERSITY & COLLABORATION

Through our equality work we continued to coordinate the Swindon Equality Coalition.

Equality work during the year included:

- Developing a postcard and web page to find out what equality barriers exist to people accessing their GPs.
- Supporting groups for people with specific protected characteristics, including physical and learning disability, LGBTQ+, and lived experience of mental health issues.
- Face to face meetings established for those with specific protected characteristics, including Disability in Swindon for those with physical disabilities and Sparkle Swindon for those with lived experience of mental health services.
- We also supported the Integrated Care System with some engagement research to better understand how the system can engage with specific communities. VAS engaged a project manager to focus on how best to target two groups: manual workers with English as a second language, and the travelling community. The findings of this research will form part of a national programme of research undertaken by ten Integrated Care Systems.
- VAS' on-going collaboration work includes facilitating several networks for the local voluntary sector.

Events/Workshops:

VAS hosted a range of workshops including:

- Workshop on the basics of the Equality Act.
- A workshop on becoming more accessible and inclusive.
- VAS-Live network.
- Time to Talk day.

Swindon Diversity Summit

This summit took place on 14th February 2024, with 5 speakers, giving a broad range of information to the sector, including:

- Community Action Making it Happen in Swindon (Great Western Hospital).
- Making Engagement Real (Alzheimer's Society).
- Engaging with the South Asian Community (Changing Suits).
- Working with Young People from LGBTQ+ (Out of the Can).

A follow-on meeting to this was set up in March to form Inclusion Network Swindon.

Report of the Trustees for the Year Ended 31 March 2024

Swindon Voluntary, Community and Social Enterprise (VCSE) Leadership Alliance

VAS has continued to lead the Swindon VCSE Leadership Alliance network, made up of over 60 leaders from VCSE groups in Swindon.

Seven virtual meetings took place during the year sharing:

- GWH expansion plans for Urgent and Emergency Care.
- Introduction of new VCSE leaders and key stakeholders.
- VCSE input to the BSW Primary and Community Care Delivery Plan.
- Voluntary Sector Survey and Insight Report.
- Health Inequalities Funding.
- Integrated Neighbourhood Teams.
- Community Base Care.
- Planning for Winter Pressures.
- Commissioning Challenges within the sector.
- Health and Wellbeing Strategy.
- Adult Social Care Strategy.

BSW Integrated Care System (ICS) VCSE Alliance

Our Strategic Lead for Integrated Care attends a BSW VCSE Alliance of the 4 infrastructure organisations monthly, and meets with the BSW Executive monthly, discussing, for example:

- ICS VCSE impact framework.
- ICS implementation plan.
- Integrated Care Board (ICB) delivery plan.
- Key successes and challenges.
- Community Services transformation.
- Children and Young People programme workstreams.
- Public engagement on the out of hospital care strategies.
- Winter pressure funding.
- Hospital discharge.
- Introduction of key staff and stakeholders.ICB Mental Health Strategy.
- Volunteering for Health Fund.
- Provider Selection Regime.
- Vaccination Engagement Project.
- Hypertension Prevention focus.

Voluntary and Community Sector Emergencies Partnership (VCSEP)

We continue to engage in this national partnership funded by central government and led by the British Red Cross, to better co-ordinate the VCSE response to national and local emergencies.

ICS Health Research Project

We worked with the lead in the BSW Academy to support a bid for stage two funding which was successful with BSW ICB being awarded £100k to develop Community Health Research Champions.

VAS project manager delivered a final report on barriers to engagement of two specific groups: manual workers with English as a second language and the travelling community.

VAS Trustee Network

From a Trustee Network survey, we ascertained most members would like to have meetings on a quarterly basis, for in-person workshop and skills development.

VAS continue to have support pages on our website, and to proactively send out governance updates and relevant information on training and development.

Our 'Meet the Funder' event held on 12th March attracted over 60 attendees. 5 local and national funders attended to present their funding programmes, then attendees had the opportunity to meet the funders for a 1:1 session.

We intend to deliver a Bid Writing course in May 2024.

VOICE FOR THE VOLUNTARY SECTOR

Report of the Trustees for the Year Ended 31 March 2024

VAS has continued to provide input at and provide a voice for the Swindon local Voluntary Sector at a variety of key Boards and Forums:

- Health and Wellbeing Board
- Swindon Safeguarding Board and Partnerships
- Safeguarding Wiltshire and Swindon Comms Group
- Literacy Strategy Workshop
- Swindon Adult Learning Advisory Board
- Early Intervention and Prevention Board
- Swindon Rough Sleepers Forum
- Feeding Swindon Partnership
- Safer Streets delivery group
- South West Apprenticeship Ambassador Network (SWAAN) meeting
- Town Advisory and Engagement Committee
- Hate Crime Scrutiny Committee
- Children and Young People Board
- Whole System Approach to Obesity
- Swindon Community Safety Partnership
- Swindon Heritage Action Zone project
- Various strategic interview stakeholder panels

Voice for the Voluntary Sector in the Integrated Care System

VAS, along with most of the other Councils for Voluntary Service's (CVS's) across England, has been heavily involved in the developing Integrated Care Systems, specifically for Swindon the Bath and North East Somerset (BaNES), Swindon and Wiltshire (BSW). We have continued to be part of the BSW VCSE Leadership Alliance at system level with CVS colleagues from BaNES and Wiltshire and have been heavily involved in the developing Swindon Integrated Care Alliance (ICA) as a member of the Joint Committee and the Development Executive Group.

We have engaged other members of the sector with this work with two key charities that are also represented on the Swindon ICA alongside VAS, together with over 60 organisations who form the Swindon VCSE Leadership Alliance.

We are also working regionally with other CVS colleagues involved in the Integrated Care Systems in the South West and nationally with other CVS colleagues and our umbrella organisation NAVCA (National Association of Voluntary and Community Action) and a dedicated team within NHS England to ensure that the VCSE is a valued partner in integrated care.

Voice at Integrated Care Meetings

At system level a VAS team member is the VCSE partner member on the BSW ICB Board. Other system level meetings include the Integrated Care Partnership, the Children and Young People Board, the Population Health Board and regular meetings between the system VCSE Leadership Alliance and a representative from the BSW Executive team.

FACILITIES MANAGEMENT

Sanford House

We have continued to effectively manage Sanford House under a management agreement with Swindon Borough Council as a community hub of 10 charity tenants.

As well as continuing to support collaboration between the charity tenants and the Live Well team, we have also supported the building being used for several NHS services including drop-in vaccination centres; paediatric nurses to continue managing a backlog of support for families with children with learning difficulties. We were also able to offer educational training space for various organisations including the adult learning team within Swindon Borough Council.

John Street

We have also continued to manage our own building in John Street with a further 2 charity tenants and a long-term booking from SBC's Adult Learning team.

Conference and meeting room hire

We continued to accommodate a wide range of meetings and training sessions across our John Street and Sanford House venues, such as adult learning courses and First Aid courses.

In total we hosted 6,065 bookings across the two buildings, averaging 1,516 bookings per quarter. This represents an increase of 30% (1,409 bookings) on the previous year when we hosted 4,656 room bookings across the year.

Report of the Trustees for the Year Ended 31 March 2024

CHAMPIONING APPRENTICESHIPS

We are pleased to say that our former Level 3 Business Admin. Apprentice and Marketing and Communications Administrator has now been promoted to become our Voluntary and Digital Marketing Co-ordinator and is running our volunteer brokerage service, with plans to increase this offer to include corporate volunteering. We have been able to take on another Level 3 Business Admin apprentice to backfill, which was funded through a National Lottery uplift grant. We also have plans to take on a Customer Service apprentice to support our Shopmobility provision. We continue to attend the South West Apprentice Ambassador Network (SWAAN) to send relevant information out to the sector and give advice and support to the sector when taking on an apprentice.

VETERAN SIGNPOSTING

We have received a further two year's funding from the Veterans' Foundation to enable us to sustain this navigation service for veterans living in Swindon. We have forged meaningful connections with the relevant welfare services and run face to face sessions monthly in the form of drop-ins and social activities.

Additionally with funding from the Armed Forces Covenant Fund Trust we have delivered woodwork activities in partnership with Renew Swindon. This was at the request of our local veterans.

We also received additional support from Zurich Community Trust which enabled us to host Christmas activities.

SHOPMOBILITY

We have continued to sustain the valuable Swindon Shopmobility Service since statutory funding ceased at the end of 2021. The service does not generate sufficient income from rental and scooter servicing to cover the necessary core costs

In July 2022, we launched a small accessible community café adjacent to the Shopmobility Service, 'Café Mobility' which we hoped would generate sufficient income to cover the shortfall on Shopmobility to help sustain the service. Unfortunately, despite a high-profile launch, regular marketing through community radio and social media and a 5* hygiene rating, our footfall in year one of trading was lower than projected and insufficient to cover the labour costs.

We were also hit with some unfortunate long-term staff illnesses at both Shopmobility and Café Mobility, which further impacted the income issues. We are continuing to look for sustainability ways of increasing income to support Shopmobility.

OTHER PROJECTS AND SERVICES

Safer Streets Survey and Focus Groups

Following 3 reports produced in the last financial year for Swindon Borough Council's Community Safety Partnership, we were asked to carry out further research in the community to find out how the people of Swindon felt about anti-social behaviour. The result from this report is published on our website. We attended a celebration event of all the organisations in Swindon funded from Violence Against Women and Girls (VAWG funding). These reports were used by National Children's Society reporting on child exploitation.

Disclosure and Baring Service Umbrella body

We continue to support charities and volunteers by providing a DBS umbrella service, processing 171 DBS checks of 37 organisations during this financial year.

Printing and Copying Service

We have continued to offer our competitive printing and copying service to smaller organisations when needed, which is completed by volunteers and overseen by staff.

FINANCIAL REVIEW

Financial position

Total funds on 31 March 2024 were £364,349 of which £26,859 were restricted. Funds held as fixed assets were £86,626. Designated funds total £213,000. Free reserves, excluding funds held as restricted funds, designated funds and fixed assets, were £37,864.

Report of the Trustees for the Year Ended 31 March 2024

FINANCIAL REVIEW

Principal funding sources

Our principal funding sources are:

- Commissioned grant income from Swindon Borough Council to deliver our core infrastructure support to the sector.
- Grant income through a management agreement with Swindon Borough Council to manage Sanford House as an effective community hub.
- National Lottery grant to provide additionally capacity for three years 2022-2025.
- National Lottery grant to support the new Youth Voice Project 2023-2027.
- Grant from the BSW ICB for our VCSE representation in the system.
- Veterans Foundation and Armed Forces Covenant Fund Trust provides funding for the salary of our Veteran Support Navigator and funds activities for the veterans.
- Other small grant income.
- Trading Income, including room hire and tenant income.

Investment policy and objectives

The investment policy and objectives are agreed by the Board to minimise risk by spreading the investment of reserves to maximise the protection through the Financial Services Compensation Scheme protecting the first £85,000 of any savings. This also maximises return whilst ensuring available cash flow to meet liabilities and to be able to respond to emergency building repair issues.

Principal risks and uncertainties

The Board review the principal risks for the charity on a regular basis and put strategies in place to manage these risks. Our top four principal risks at this point are:

IT was identified as major risk with Wi-Fi speeds exceptionally low at our John Street office, causing staff issues, the options to upgrade were expensive, with delay after delay whilst City Fibre became available in our area. We have now secured an affordable, efficient Wi-Fi speed through City Fibre.

Café Mobility was proving to be unviable, so the difficult decision was taken by the Board to close this service and concentrate on gaining sustainable funding and business development for our Shopmobility service. We will continue to sell drinks and snack items from the Shopmobility unit.

Losing the opportunity to manage Sanford House - mitigated by high quality delivery on landlord responsibilities and maximising the added value delivered by the asset to all stakeholders.

Business Continuity - we have refreshed the current Business Continuity Plan. One of the key risks is our old heating system. There are reserves in place to manage this should the current heating system break down or need replacing. Succession planning is always a challenge with a small team but is continually monitored and we encourage growth and promotion. One of our apprentices is now our Volunteer and Digital Marketing Co-ordinator and we have back filled with another apprentice. We have increased our training programme with staff, to ensure we have experienced and trained staff to grow with the organisation.

Reserves policy

Factors likely to affect future financial performance or position are mitigated by an adequate reserves policy:

Most of VAS's income comes from the local authority, supplemented by grant income and trading income through room hire, car park space rental, training and Shopmobility custom. Should circumstances in the future mean that this income reduces or is impacted, VAS would have to seek new funding sources at a sufficient level to enable it to continue to deliver its charitable aims. The Trustees feel it is necessary to keep a minimum of six months and ideally twelve months operational costs in reserve as well as financial provision to cover any necessary restructuring if necessary. In addition, any restricted funds are held in reserve to enable us to fulfil our funding obligations. Currently restricted funds stand at £26,859 and an operational reserve at £138,000 and the general fund, excluding fixed assets, at £35,864.

Property Maintenance Fund

The Trustees recognise the age of 1 John Street and its deteriorating infrastructure where most of the VAS team and some tenants are based. They feel that it is appropriate to hold some reserve in anticipation of urgent repair of the cost of temporary facilities should the repair work render the current office environment uninhabitable during renovation to ensure continuity of service. Current reserves held for this £50,000.

New Property Fund

In the longer term, given that 1 John Street is in area earmarked for redevelopment, any sale and purchase of new premises will require legal and surveyor costs and/or temporary office accommodation during any renovations. The Trustees have decided to make a provision of £25,000 for this to ensure continuity of service.

Report of the Trustees for the Year Ended 31 March 2024

FUTURE PLANS

Our key objectives for the next year include continuing:

- To develop our Youth Voice Project.
- To provide responsive and proactive funding and governance advice.
- To champion equality and diversity and inclusion.
- To ensure that the Swindon VCSE is a valued partner in the Swindon Integrated Care Alliance.
- To ensure that the VCSE is a valued partner in the broader BSW Integrated Care System.
- To be a representative voice for the Swindon VCSE on key boards and forums.
- To signpost veterans to services in Swindon and develop the requested activities for veterans and to seek ongoing sustainability for this work.
- To develop our Volunteering offer and seek sustainable funding for this work.
- To seek funding to develop our community work for co-production with the people of Swindon, which forms part of our new strategic plan.
- To sustain the Swindon Shopmobility Service.
- To sustain and grow existing and build new collaboration networks.
- To explore and develop our 'paid for' services as a way of generating additional income.
- To champion apprenticeships in the Voluntary Sector.
- To invest in training and developing the VAS team.
- To recruit new Trustees with the necessary skills, representative of the diversity of Swindon's population.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

Voluntary Action Swindon is a charitable company, limited by guarantee. The charitable company was established under Memorandum of Association, which sets out the objects and powers of the charitable company and is governed under its Articles of Association.

Recruitment and appointment of new trustees

We are looking to expand the skills and diversity on our Board, within the last year, we have unfortunately lost 3 experienced trustees due to a mix of ill health, moving away from Swindon and promotion within their paid work. We have recently recruited a new trustee, who comes from a long career in IT within the finance sector, so this has added to our mix of skills and replaced some of the skills we have lost. We endeavour to increase our Board in the next financial year.

Organisational structure

Members support the aims of the organisation and are invited to the Annual General Meeting. Members elect the trustees, and these individuals are also company directors. The members of the Board are elected to serve for a period of three years (to a maximum of 5 terms) after which they must be re-elected at the next Annual General Meeting. In the event of the charitable company being wound up, members are required to contribute an amount not exceeding £1.

Voluntary Action Swindon can have a Board of up to 12 members who meet on a regular basis and are responsible for the strategic direction and policy of the charity. At present there are 5 members of the Board from a variety of professional backgrounds relevant to the work of the charity. The CEO also attends Board meetings but has no voting rights.

The Board and the CEO work to an agreed delegation document.

Induction and training of new trustees

An induction pack has been prepared, drawing information from the various Charity Commission publications. This is distributed to all new trustees along with the Memorandum and Articles, and the latest financial statements. As part of a planned Trustee Induction training programme. Training is made available to trustees throughout the year, and they are encouraged to attend external events.

Key management remuneration

The Chief Executive Officer undertakes annual external benchmarking of salaries and shares the source data output from this with the Board of Trustees. Each employees' salary is benchmarked to a market rate, and, within affordability, the Trustees strive to adjust salaries annually with the aim of moving competent and experienced staff to as close to the middle market rate as possible.

Fundraising Standards

As a charity we do not carry out significant fundraising activities but are aware of the Fundraising Standard requirements and would seek to adhere to them at all times.

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

Report of the Trustees for the Year Ended 31 March 2024

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

01604168 (England and Wales)

Registered Charity number

287732

Registered office

1 John Street

Swindon

Wiltshire

SN1 1RT

Trustees

D Bell

R Barrett

M Flay

S Frawley (resigned 11.12.23)

S Henderson

S Peart (resigned 12.7.23)

R Thiagarajah (resigned 11.10.23)

S Barnes (appointed 24.1.24)

Chief Executive Officer - P Webb (to April 23), C Willis (from April 23)

Independent Examiner

James Gare FCA DChA

Monahans

Chartered Accountants

Hermes House

Fire Fly Avenue

Swindon

Wiltshire

SN2 2GA

Bankers

Lloyds TSB Bank PLC

5 High Street

Swindon

Wiltshire

Approved by order of the board of trustees on 4th Sept 2024. and signed on its behalf by:

R Barrett - Trustee

Independent Examiner's Report to the Trustees of Voluntary Action Swindon

Independent examiner's report to the trustees of Voluntary Action Swindon ('the Company')
I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2024.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006. Act and are aligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under Section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under Section 145(5) (b) of the 2011 Act.

Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a member of the institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination olving me cause to believe:

1. accounting records were not kept in respect of the Company as required by Section 386 of the 2006 Act; or

2. the accounts do not accord with those records; or

 the accounts do not comply with the accounting requirements of Section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or

 the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns end have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

James Gare FCA DChA

Monahans Chartered Accountants Hermes House Fire Fly Avenue Swindon Wiltshire SN2 2GA

Date: 27 September 2024

Statement of Financial Activities for the Year Ended 31 March 2024

	Notes	Unrestricted funds £	Restricted funds £	2024 Total funds £	2023 Total funds £
INCOME AND ENDOWMENTS FROM Donations and legacies	3	132,495	231,987	364,482	331,159
Charitable activities Funding Advice and Sector Support Direct Community Support	5	25,454 31,708	54,902 -	80,356 31,708	88,006 42,087
Investment income Other income	4	5,749 8,902	- -	5,749 8,902	1,506 8,676
Total		204,308	286,889	491,197	471,434
EXPENDITURE ON Charitable activities Funding Advice and Sector Support Direct Community Support	6	117,171 96,062	346,391 -	463,562 96,062	390,930 77,322
Total		213,233	346,391	559,624	468,252
NET INCOME/(EXPENDITURE) Transfers between funds	20	(8,925) 20,736	(59,502) (20,736)	(68,427)	3,182
Net movement in funds		11,811	(80,238)	(68,427)	3,182
RECONCILIATION OF FUNDS Total funds brought forward		325,678	107,098	432,776	429,594
TOTAL FUNDS CARRIED FORWARD		337,489	26,860	364,349	432,776

Balance Sheet 31 March 2024

	Notes	2024 £	2023 £
FIXED ASSETS Tangible assets	14	88,626	94,920
CURRENT ASSETS Stocks Debtors: amounts falling due within one year Cash at bank	15 16	979 9,008 455,040 465,027	1,028 37,859 446,363 485,250
CREDITORS Amounts falling due within one year	17	(189,304)	(147,394)
NET CURRENT ASSETS		275,723	337,856
TOTAL ASSETS LESS CURRENT LIABILITIES		364,349	432,776
NET ASSETS		364,349	432,776
FUNDS Unrestricted funds Restricted funds	20	337,490 26,859	325,678 107,098
TOTAL FUNDS		364,349	432,776

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2024.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2024 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

R Barrett - Trustee

<u>Cash Flow Statement</u> <u>for the Year Ended 31 March 2024</u>

	Notes	2024 £	2023 £
Cash flows from operating activities Cash generated from operations	1	2,928	159,802
Net cash provided by operating activities		2,928	159,802
Cash flows from investing activities Interest received		5,749	1,506
Net cash provided by investing activities		5,749	1,506
Change in cash and cash equivalents the reporting period	in	8,677	161,308
Cash and cash equivalents at the beginning of the reporting period		446,363	285,055
Cash and cash equivalents at the end the reporting period	of	455,040	446,363

Notes to the Cash Flow Statement for the Year Ended 31 March 2024

1. RECONCILIATION OF NET (EXPENDITURE)/INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES

2.

Cash at bank and in hand

Total

		2024 £	2023 £
Net (expenditure)/income for the reporting period (a	as per the	A	~
Statement of Financial Activities)	J	(68,427)	3,182
Adjustments for:		, , ,	
Depreciation charges		6,294	6,294
Interest received		(5,749)	(1,506)
Decrease/(increase) in stocks		49	(528)
Decrease in debtors		28,851	39,599
Increase in creditors		41,910	112,761
Net cash provided by operations		2,928	159,802
, .,			Louisia
ANALYSIS OF CHANGES IN NET FUNDS			
	At 1.4.23	Cash flow	At 31.3.24
	£	£	£
Net cash			

446,363

446,363

446,363

455,040

455,040

455,040

8,677 8,677

8,677

Notes to the Financial Statements for the Year Ended 31 March 2024

1. GENERAL INFORMATION

Voluntary Action Swindon is a charitable company limited by guarantee, without share capital, incorporated in England and Wales. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. The registered office address is 1 John Street, Swindon SN1 1RT. The principal activities can be found in the Trustees' Report.

2. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The financial statements are prepared on a going concern basis under the historical cost convention, modified to include certain items at fair value.

The financial statements are prepared in sterling which is the functional currency of the charity and rounded to the nearest pound.

Going concern

The trustees consider that there are no material uncertainties about the Charity's ability to continue as a going concern.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

Donations are recognised on a receivable basis where there is certainty of receipt and the amount can be reliably measured.

Where material, donated goods and services are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. On receipt, where material, donated goods and services are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

In accordance with the Charities SORP (FRS 102), the general volunteer time is not recognised and refer to the trustees' annual report for more information about their contribution.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Freehold property

- 2% on straight line basis

Fixtures and fittings

25% on straight line basis

Expenditure on tangible fixed assets amounting to less than £1000 per item is not capitalised

Notes to the Financial Statements - continued for the Year Ended 31 March 2024

2. ACCOUNTING POLICIES - continued

Stocks

Stocks are valued at the lower of cost and net realisable value, after making due allowance for obsolete and slow moving items.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

3. DONATIONS AND LEGACIES

Donations Grants	£ 3,697 360,785	£ 2,065 329,094
	364,482	331,159
Grants received, included in the above, are as follows:		
	2024 £	2023 £
Swindon Borough Council	238,406	229,771
National Lottery	56,999	
The Veterans Foundation	9,082	22,680
NHS Banes, Swindon & Wiltshire	44,000	53,550
Garfield Weston Foundation	5,000	-
Other	(9,156)	_
Other grants	16,454	23,093
	360,785	329,094

2023

2024

Notes to the Financial Statements - continued for the Year Ended 31 March 2024

4.	INVESTMENT INCOME				2024	2023
	Deposit account interest				£ 5,749	£ 1,506
5.	INCOME FROM CHARITAB	LE ACTIVITIES			2024	2023
	Letting and rental income Community print Training and conference Shopmobility sales Café mobility sales	Funding Advice		ort	£ 77,737 2,439 180 22,250 9,458	£ 84,505 1,561 1,940 30,707 11,380 130,093
6.	CHARITABLE ACTIVITIES	COSTS		Direct	Support	
				Costs (see note 7) £	costs (see note 8)	Totals £
	Funding Advice and Sector S Direct Community Support	Support		286,169 93,967	177,393 2,095	463,562 96,062
				380,136	179,488	559,624
7.	DIRECT COSTS OF CHARIT	TABLE ACTIVITI	ES		2024	2023
	Staff costs Other staff costs Community print Project costs Shopmobility costs Café costs				£ 340,805 5,804 4,447 18,060 3,607 7,413 380,136	£ 282,554 3,861 4,053 18,885 5,386 11,865 326,604
8.	SUPPORT COSTS				Governance	
	Funding Advice and Sector S Direct Community Support	Support	Management £ 174,552 2,095 — 176,647	Finance £ 710 710	costs £ 2,131 	Totals £ 177,393 2,095 179,488
9.	NET INCOME/(EXPENDITU	RE)				
	Net income/(expenditure) is	stated after charg	ging/(crediting):		000 1	0000
	Depreciation - owned assets Independent examination Operating leases				2024 £ 6,294 2,131 1,529	2023 £ 6,294 1,500 1,529

Notes to the Financial Statements - continued for the Year Ended 31 March 2024

10. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2024 nor for the year ended 31 March 2023.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2024 nor for the year ended 31 March 2023.

11	ST	ΔFF	CO	ารา	ΓS

STAFF COSTS	2024	2023
Wages and salaries Social security costs Other pension costs	£ 311,538 19,771 9,496	£ 259,377 15,564 7,613
	340,805	282,554
The average monthly number of employees during the year was as follows:		
	2024	2023
Administration	1	1
Management	4	4
Support	10	8
	15	13

No employees received emoluments in excess of £60,000.

The average monthly number of full-time equivalent employees during the year was 12 (2023: 11):

Key management personnel for the charity comprises the Trustees and the Chief Executive Officer. The total employee benefits for key management personnel of the charity were £45,953 (2023: £50,585).

12. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES Liprostricted Restricted

	Unrestricted funds £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM Donations and legacies	118,751	212,408	331,159
Charitable activities Funding Advice and Sector Support Direct Community Support	31,644 42,087	56,362 -	88,006 42,087
Investment income Other income	1,506 8,676	-	1,506 8,676
Total	202,664	268,770	471,434
EXPENDITURE ON Charitable activities Funding Advice and Sector Support Direct Community Support	149,771 71,527	241,159 5,795	390,930 77,322
Total	221,298	246,954	468,252
NET INCOME/(EXPENDITURE) Transfers between funds	(18,634) 37,667	21,816 (37,667)	3,182
Net movement in funds	19,033	(15,851)	3,182

Notes to the Financial Statements - continued for the Year Ended 31 March 2024

12.	COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACT	TIVITIES - continu Unrestricted funds £	ed Restricted funds £	Total funds £
	RECONCILIATION OF FUNDS Total funds brought forward	306,646	122,948	429,594
	TOTAL FUNDS CARRIED FORWARD	325,679	107,097	432,776
13.	GOVERNMENT GRANT INCOME:			
			2024 £	2023 £
	Swindon Borough Council NHS BANES, SWINDON AND WILTSHIRE		238,406 44,000	234,771 53,550
	There were no unfulfilled conditions or other contingencies attachenefited from any other forms of government assistance.	ched to these grant	ts. The charity h	as not directly
14.	TANGIBLE FIXED ASSETS		Fixtures	
		Freehold property £	and fittings £	Totals £
	COST At 1 April 2023 and 31 March 2024	113,425	61,039	174,464
	DEPRECIATION At 1 April 2023 Charge for year	27,963 2,269	51,581 4,025	79,544 6,294
	At 31 March 2024	30,232	55,606	85,838
	NET BOOK VALUE At 31 March 2024	83,193	5,433	88,626
	At 31 March 2023	85,462	9,458	94,920
15.	STOCKS		2024	2023
	Stocks		£ 979 ———	£ 1,028 ———
16.	DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR		2024	2023
	Trade debtors		2024 £ 3,323	£ 3,248 28,606
	Other debtors Prepayments		5,685	6,005
			9,008	37,859

Notes to the Financial Statements - continued for the Year Ended 31 March 2024

17. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2024 £	2023 £
Trade creditors	18,322	29,318
Social security and other taxes	5,573	5,570
Other creditors	3,266	1,182
Accruals and deferred income	162,143	111,324
	189,304	147,394
	-	

Included within accruals and deferred income is deferred income totalling £123,844 (2023: £102,133) relating to income received in advance for projects in 24/25.

18. LEASING AGREEMENTS

Minimum lease payments under non-cancellable operating leases fall due as follows:

				2024	2023
				£	£
	Within one year			382	1,529
	Between one and five years				382
	Bottison site and tive years				
				382	1,911

19.	ANALYSIS OF NET ASSETS BETWEEN FUNDS				
				2024	2023
		Unrestricted	Restricted	Total	Total
		funds	funds	funds	funds
		£	£	£	£
	Fixed assets	88,626	-	88,626	94,920
	Current assets	438,168	26,859	465,027	485,250
	Current liabilities	(189,304)	-	(189,304)	(147,394)
					400 770
		337,490	26,859	364,349	432,776
20.	MOVEMENT IN FUNDS		Nlak	Transfors	
			Net	Transfers	At
		A4 4 4 00	movement	between	31.3.24
		At 1.4.23	in funds	funds £	\$1.3.24 £
		£	£	I.	L
	Unrestricted funds	440.670	(0.004)	20,736	124,490
	General fund	112,678	(8,924)	20,730	50,000
	Property maintenance fund	50,000		-	138,000
	Operational reserve fund	138,000	-	=	25,000
	Property fund	25,000			20,000
		325,678	(8,924)	20,736	337,490
	Restricted funds	020,070	(0,024)	20,700	001,100
	SBC - Sanford House	36,891	(22,465)	_	14,426
	Sanford House	2,786	(22,400)		2,786
	National Lottery - Youth Project	2,700	92		92
	The Veterans Foundation	22,680	(15,846)	(6,834)	
	BSW ICB Capacity Funding	3,500	8,559	(8,902)	3,157
	Mind	1,260	(60)	(-,/	1,200
	Capacity funding	28,606	(28,606)	-	, <u>-</u>
	Pride of Swindon Awards	2,064	()/	_	2,064
	REND Research Engagement Network	2,001			,
	Development	9,311	(4,311)	(5,000)	-
	Men's Shed Project	-,	3,134	. , _ ,	3,134
		107,098	(59,503)	(20,736)	26,859

	TOTAL FUNDS	432,776	(68,427)	•	364,349

Notes to the Financial Statements - continued for the Year Ended 31 March 2024

20. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

		Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds General fund		204,308	(213,232)	(8,924)
Restricted funds				
SBC - Sanford House		171,808	(194,273)	(22,465)
National Lottery - Youth Project The Veterans Foundation		35,118	(35,026) (15,846)	92 (15,846)
BSW ICB Capacity Funding Mind		31,000	(22,441) (60)	8,559 (60)
Shopmobility		5,000	(5,000)	
Capacity funding BSW ICB Board - VCSE representation		21,881 13,000	(50,487) (13,000)	(28,606)
REND Research Engagement Network		, -,		(4.044)
Development Men's Shed Project		9,082	(4,311) (5,948)	(4,311) 3,134
		286,889	(346,392)	(59,503)
TOTAL FUNDS		491,197	(559,624)	(68,427)
		With the Annual Control of the Contr		
Comparatives for movement in funds				
		Net	Transfers	
		movement	between	At
	At 1.4.22 £	in funds £	funds £	31.3.23 £
Unrestricted funds				
General fund Property maintenance fund	113,646 35,000	(18,635)	17,667 15,000	112,678 50,000
Operational reserve fund	133,000	-	5,000	138,000
Property fund	25,000		· <u>-</u>	25,000
	306,646	(18,635)	37,667	325,678
Restricted funds SBC - Sanford House	27,651	21,300	(12,060)	36,891
Sanford House	2,786	•	-	2,786
The Veterans Foundation	18,850	8,033	(4,203)	22,680
BSW ICB Capacity Funding	2,000	18,700	(17,200)	3,500
Mind	1,116	144	-	1,260
Cafe mobility	5,795	(5,795)	-	-
Capacity funding Pride of Swindon Awards	64,750	(36,144)	- -	28,606 2,064
VAS Conference	-	2,064 (1,700)	1,700	2,004
BSW ICB Board - VCSE representation	_	904	(904)	
Volunter Centre	-	5,000	(5,000)	_
REND Research Engagement Network		. ,	· · · ·	
Development		9,311	<u>-</u>	9,311
	122,948	21,817	(37,667)	107,098

Notes to the Financial Statements - continued for the Year Ended 31 March 2024

20. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	202,664	(221,299)	(18,635)
Restricted funds			
SBC - Sanford House	173,268	(151,968)	21,300
National Lottery - Youth Project	908	(908)	-
Wiltshire Community Foundation	5,000	(5,000)	-
The Veterans Foundation	22,680	(14,647)	8,033
BSW ICB Capacity Funding	20,500	(1,800)	18,700
Mind	1,000	(856)	144
Cafe mobility	300	(6,095)	(5,795)
Capacity funding	-	(36,144)	(36,144)
Pride of Swindon Awards	2,064	-	2,064
VAS Conference	5,000	(6,700)	(1,700)
Population Health Management			
Programmes	8,300	(8,300)	-
BSW ICB Board - VCSE representation	9 ,7 50	(8,846)	904
Volunter Centre	5,000	-	5,000
REND Research Engagement Network			
Development	15,000	(5,689)	9,311
	268,770	(246,953)	21,817
TOTAL FUNDS	471,434	(468,252)	3,182

The charity's restricted funds have the following purposes:

Sanford House - Funds utilised to meet legal expenditure.

SBC - Sanford House -Funds applied to expenditure on project development costs, internal and external costs.

Wiltshire Community Foundation - to help with the establishment of the café.

Capacity funding - National Lottery funding to improve and enhance the service provided to charities and community groups

The Veterans Foundation - fund the recruitment and employment of a veteran support worker

BSW - ICB Capacity Funding - to provide capacity funding to Swindon VCSE organisations to engage in future ICS/ICA work.

Mind - Time to Talk project funding

Café mobility - Funding to establish outdoor coffee shop and heated seating space adjacent to shopmobility service run. This fund also includes donations received for the café.

Shopmobility - to employ a shopmobility supervisor to focus on reducing isolation and improving wellbeing of adults with mobility issues

Pride of Swindon Awards - funds to arrange a formal community awards event

BSW ICB Board VCSE representation - Funding provided to support the release of a VCSE representative to attend the BSW ICB Board.

Volunteer Centre - establishing a volunteer brokerage service

REND Research Engagement Network Development - work to see how best to engage with a specific target group

Notes to the Financial Statements - continued for the Year Ended 31 March 2024

20. MOVEMENT IN FUNDS - continued

Population Health Management - VCSE sector engagement and participation in the population health management programme.

VAS Conference - sponsorship for the VAS conference.

The charity's designated funds have the following purposes:

Property Maintenance Fund - Fund to provide for any emergency and major repairs and refurbishments as and when required.

Operational Reserve Fund - Funds set aside equivalent to 6 months (ideally 12) of core operating costs of the organisation in accordance with the reserves policy mentioned in the Trustees Report.

Property Fund - Funds set aside to cover costs to identify new premises and pay for surveyors and architects fees should the John Street property be involved in any Town Centre development.

Transfers between funds

£6,866.56 transferred from Veterans Foundation for supervision, marketing, training, printing and overheads.

£8,901.84 transferred from BSW ICB Capacity Funding for staff time, travel, preparation and feedback to the VCSE.

£5,000 transferred from BSW ICS REND for staff time, preparation and feedback.

21. EMPLOYEE BENEFIT OBLIGATIONS

The charity operates a defined contribution pension scheme. The costs for the period was £9,496 (2023: £7,612). At 31 March 2024 contributions totalling £2,074 (2023: £890) were outstanding.

22. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2024.

23. AGENCY ARRANGEMENTS

Voluntary Action Swindon entered into an agreement with Kennet Furniture Refurbiz to host the distribution of the funding to support households in the most financially deprived areas of Swindon have access to furniture and white goods. In the year ended 31 March 2023 the charity received £25,000. In the year ended 31 March 2024, the received another £25,000, and disbursed funds of £34,156. Total undistributed funds at 31 March 2024 were £15,844 and this is held in deferred income.